



**FENCA WORLD CONGRESS, ROME, CROWNE PLAZA ST-PETER'S  
SEPTEMBER 29<sup>TH</sup> – OCTOBER 2<sup>ND</sup> 2004  
DETAILED PROGRAMME**



Date & Time		Activity
<b>29.09.2004</b>		<b>Arrival Day</b>
15:00		Opening of the FENCA Reception Desk for Participants
19:00		Welcome Drink & Welcoming dinner
<b>30.09.2004</b>		<b>1st Day of Conference: Debt Collection All Over the World</b>
9:30	9:40	Dr Carsten D. Ohle, FENCA President <i>ad interim</i> / Treasurer
9:40	9:50	Hon. Vincenzo Nespoli, Member of the Italian Chamber of Deputies (Author of a Government bill of reform on collection activity, currently debated by the Italian Parliament)
9:50	10:00	Mr Gianpaolo Luzzi, UNIREC President
10:00	10:05	Mr Harry Strausser III, ACA President
10:05	10:30	<b>Debt Collection in Europe:</b> Dr. Liam de Feu, LIC President
10:30	11:00	Coffee Break
11:00	11:30	<b>Debt Collection in Russia:</b> Dr. Mikhail L. Podvyaznikov, Creditreform St-Petersburg CEO
11:30	12:00	<b>Trends and Developments in the USA:</b> Mr Gary Rippentrop, ACA CEO
12:00	14:00	<b>Lunch</b>
14:00	14:20	<b>Trends and Developments in the Far East:</b> Mr Benedict Wong, Hong Kong Credit and Collection Management Association (HKCCMA) Chairman
14:20	14:40	<b>Trends and Developments in South-America:</b> Mr Pablo Andrés Salamone, ACA International Director
14:40	15:00	<b>Trends and Developments in South-Africa:</b> Mrs Riana Ferreira, Able Tracers & Debt Collectors, Member of the Debt Collectors Council, ADRA Board Member
15:00	15:30	<b>European Law on Consumer Credits (CCL):</b> Dr. Joachim Wuermeling, Member of the European Parliament, Draftsman for the Consumer Credits Directive, Vice-Coordinator of the EPP for Internal Market and Consumer Affairs
15:30	16:00	Coffee Break
16:00	17:00	<b>Discussion Forum with Q&amp;A on Debt Collection Around the World.</b> Moderator: Mr Stephen Lewis, CSA
20:00		<b>Dinner</b>

Date & Time		Activity
<b>01.10.2004</b>		<b>2nd Day of Conference: Matters of Interests for the Debt Collecting World</b>
09:30	10:15	<b>Introduction on Basel II:</b> Dr. Antonio Cianci, ACCENTURE Management Consulting and Technology Services
10:15	11:00	<b>Money Laundering Laws (European Survey):</b> Mr Kornel Tinguely, FENCA Secretary
11:00	11:30	<i>Coffee Break</i>
11:30	12:00	<b>FECMA Latest Developments:</b> Mr Pere Brachfeld, FECMA President
12:00	13:30	<b>Lunch</b>
13:30	14:15	<b>Workshop I: Basel II.</b> Moderator: Dr. Manlio D'Agostino, Advisor of Strategic and Risk Management
14:15	15:00	<b>Workshop II: Data Protection in Europe.</b> Moderator: Dr. jur. Ralf B. Abel, Professor of Data Protection and Information Law
15:30	18:00	<b>UNIREC AGM</b>
<i>Dinner</i>		<b>Free</b>
Date & Time		Activity
<b>02.10.2004</b>		<b>3rd Day of Conference: FENCA AGM</b>
9:00	12:00	<b>FENCA AGM</b> (FENCA delegates only)
12:00	15:00	<b>Lunch</b> (FENCA delegates only)
20:00	21:00	<b>Cocktail</b>
21:00	23:00	<b>Gala Dinner</b>
23:00		<b>Dancing</b>
<b>03.10.2004</b>		<b>Departure Day</b>
06:30	11:00	<i>Breakfast &amp; Check out</i>